

PLAN OF THE WEEK

What's Going On

After this week, it is more like what *went on!* Wow! What a week! I am psyched. It looks to me that we have the best class ever at UNT. These students show up! And show up! And show up! That means we will be rocking busy. We've had three major cook-outs that have been total blow-outs...and in a good way....we looked good. And the food tasted good. That's what it's all about. Firing up great food for great students. This fast pace will even out some in the next few days. We will gain a little more elbow room as some of our space comes back on line. In the mean time, we need to concentrate on doing first things first.....and with us, that means great food. Nothing else matters if they don't like the food.....so, let's zero in on that and take care of business.

Work Tip

New Employees + New Managers + 36,000 New Students = Confusion. Only an "A" game will cut it during the Fall semester. The single best thing each employee can do, is to fully learn their job. And a big part of our job is making people happy....even when we don't fully understand our job. So personality comes into play. Be your friendly, helpful and cheerful self....save your cool self for after hours. A lot of our work can seem corny, but we only want people working with us that genuinely want to make others happy. It makes the work go faster and it is a valuable skill that will help you later in your post college career. Get the practice now.



Worker of the Week: W.O.W.

So many stand out. We have excellent student workers this year. I've received love letters from clients raving about some of our catering student workers this week. I have personally seen numerous student workers in the cafeterias and in our retail shops taking care of our business. There is one employee that has been with us a while that I want to highlight this week. Sometimes it is the simple little touches that make all the difference. Great pizza in a cafeteria setting is a difficult task. Brandon Poe at Kerr not only does an excellent job at his work in pizza....he does it with style and flair. Ask Brandon for a slice of pizza and not only do you get a great tasting pizza, it is served with a genuine "my pleasure". Brandon takes the time to humanize the service. I'll take that over speed any day.

Quote of the week

Too bad all the people who know how to run this country are busy driving taxicabs or cutting hair.~ George Burns